Setup Reference Guide Oracle Banking Digital Experience Patchset Release 22.1.2.0.0

Part No. F56934-01

November 2022

ORACLE

Setup Reference Guide November 2022

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit

http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs_if you are hearing impaired.

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

The subsequent chapters describes following details:

- Introduction
- Preferences & Database
- Configuration / Installation.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Patchset Release 22.1.2.0.0, refer to the following documents:

Oracle Banking Digital Experience Installation Manuals



2. Some currency symbols not displaying properly

2.1 Symptoms

Downloaded PDF contains characters such as "?" or "¤" or some other such unreadable character

Account Name / No.	Account Type	Holding Pattern	Net Balance
xxxxxxxxxx0116	Current	Single	■496,427.82
xxxxxxxxxx0116	Current	Single	€ 19.021,04
xxxxxxxxxx0012	Current	Single	¤2,500,188.67

2.2 <u>Cause</u>

The currency codes mandate use of custom fonts. Due to lack of glyphs in the fonts used in PDF, the symbols are replaced by holder characters.

2.3 Solution Prerequisites

- 1. Minimum patch-set required is 19.1.0.1.0
- Ensure that the content publisher for application/pdf media type is set to com.ofss.digx.appx.writer.content.PDFContentPublisher. To confirm, check the PUBLISHER_CLASS_NAME column in the table DIGX_FW_CONFIG_CONTENT_PUB_B where the column MEDIA_TYPE has the value application/pdf.

# MEDIA_TYPE	PUBLISHER_CLASS_NAME	CREATED_BY	& LAST_UPDATED_BY	<pre></pre>	& LAST_UPDATED
1 application/pdf	com.ofss.digx.appx.writer.content.PDFContentPublisher	obdxuser	obdxuser	17-04-19 01:05:40.000000000 PM	17-04-19 01:05:40

2.4 Solution

- 1. Download the appropriate fonts that support the currencies you need to support. Ensure that you have acquired appropriate licenses for the use of the fonts.
- 2. Check if the file fop.xconf exists at the location <OBDX_INSTALL_DIR>/config. If the file exists, continue to step 4 else continue to step 3.
- 3. Create a new file with the name fop.xconf
- 4. Paste the below content into the fop.xconf file



```
<fop version="1.0">
  <!-- Strict user configuration -->
  <strict-configuration>true</strict-configuration>
  <!-- Strict FO validation -->
  <strict-validation>false</strict-validation>
  <!-- Base URL for resolving relative URLs -->
  <base>./</base>
  <!-- Font Base URL for resolving relative font URLs -->
  <font-base>./fonts</font-base>
  <!-- Source resolution in dpi (dots/pixels per inch) for determining the
size of pixels in SVG and bitmap images, default: 72dpi -->
 <source-resolution>72</source-resolution>
  <!-- Target resolution in dpi (dots/pixels per inch) for specifying the
target resolution for generated bitmaps, default: 72dpi -->
  <target-resolution>72</target-resolution>
  <!-- default page-height and page-width, in case value is specified as
auto -->
  <default-page-settings height="29.7cm" width="21cm"/>
  <renderers>
    <renderer mime="application/pdf">
     <fonts>
        <font kerning="yes" embed-url="<Regular Font Filename>.ttf">
          <font-triplet name="<Font Name>" style="normal" weight="normal"/>
        </font>
        <font kerning="yes" embed-url="<Bold Font Filename>.ttf">
          <font-triplet name="<Font Name>" style="normal" weight="bold"/>
```



```
</font>

</font
</font
</font kerning="yes" embed-url="<Italic Font Filename>.ttf">
</font-triplet name="<Font Name>" style="italic" weight="normal"/>
</font>
</font kerning="yes" embed-url="<Bold Italic Font Filename>.ttf">
</font>
</font-triplet name="<Font Name>" style="italic" weight="bold"/>
</font>
</fonts>
<//renderers>
<//fop>
```

- 5. Replace the and <* Font Filename> place holders with the correct font name and file names of the fonts respectively.
- 6. Modify all XSLs available in subdirectories of "<OBDX_INSTALL_DIR>/config/resources" to replace font-family="Helvetica" with font-family=""
- 7. Restart all managed servers in the cluster and retest.

Note: Ensure that you replace and <* Font Filename> appropriately in the fop.xconf and all XSL files.

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3. Pre-generated Statements not showing characters correctly

3.1 Symptoms

Downloaded PDF contains characters such as "?" or "¤" or some other such unreadable character

3.2 Cause

The PDF being downloaded contains characters that cannot be represented using the standard "Courier" font family.

3.3 Solution Prerequisites

- 1. Minimum patch-set required is 19.1.0.1.0
- Ensure that the content publisher for application/pdf media type is set to com.ofss.digx.appx.writer.content.PDFContentPublisher. To confirm, check the PUBLISHER_CLASS_NAME column in the table DIGX_FW_CONFIG_CONTENT_PUB_B where the column MEDIA_TYPE has the value application/pdf.

MEDIA_TYPE WPUBLISHER_CLASS_NAME	<pre> CREATED_BY </pre>	LAST_UPDATED_BY	<pre></pre>	& LAST_UPDATED
<pre>1 application/pdf com.ofss.digx.appx.writer.content.PDFContentPublisher</pre>	obdxuser	obdxuser	17-04-19 01:05:40.000000000 PM	17-04-19 01:05:40

3.4 Solution

- 1. Download the appropriate fonts that support the currencies you need to support. Ensure that you have acquired appropriate licenses for the use of the fonts.
- 2. Check if the file fop.xconf exists at the location <OBDX_INSTALL_DIR>/config. If the file exists, continue to step 4 else continue to step 3.
- 3. Create a new file with the name fop.xconf
- 4. Paste the below content into the fop.xconf file



```
<fop version="1.0">
  <!-- Strict user configuration -->
  <strict-configuration>true</strict-configuration>
  <!-- Strict FO validation -->
  <strict-validation>false</strict-validation>
  <!-- Base URL for resolving relative URLs -->
  <base>./</base>
  <!-- Font Base URL for resolving relative font URLs -->
  <font-base>./fonts</font-base>
  <\!!-\!- Source resolution in dpi (dots/pixels per inch) for determining the size of
pixels in SVG and bitmap images, default: 72dpi -->
  <source-resolution>72</source-resolution>
  <!-- Target resolution in dpi (dots/pixels per inch) for specifying the target
resolution for generated bitmaps, default: 72dpi -->
  <target-resolution>72</target-resolution>
  <!-- default page-height and page-width, in case value is specified as auto -->
  <default-page-settings height="29.7cm" width="21cm"/>
  <renderers>
    <renderer mime="application/pdf">
      <fonts>
        <font kerning="yes" embed-url="<Regular Font Filename>.ttf">
          <font-triplet name="<Font Name>" style="normal" weight="normal"/>
        </font>
        <font kerning="yes" embed-url="<Bold Font Filename>.ttf">
          <font-triplet name="<Font Name>" style="normal" weight="bold"/>
        </font>
        <font kerning="yes" embed-url="<Italic Font Filename>.ttf">
          <font-triplet name="<Font Name>" style="italic" weight="normal"/>
        </font>
        <font kerning="yes" embed-url="<Bold Italic Font Filename>.ttf">
          <font-triplet name="<Font Name>" style="italic" weight="bold"/>
        </font>
      </fonts>
    </renderer>
  </renderers>
</fop>
```



- 5. Replace the and <* Font Filename> place holders with the correct font name and file names of the fonts respectively.
- 6. Modify all XSLs available in subdirectories of "<OBDX_INSTALL_DIR>/config/resources" to replace font-family="Courier" with font-family=""
- 7. Restart all managed servers in the cluster and retest.

Note: Courier font family is used primarily for its monospace characteristics. You might want to replace the font with another monospace font family.

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